

Bodewell

A MESSAGE FROM OUR PRESIDENT & CEO



Donald Mackenzie
PRESIDENT & CEO

To say we are living in unprecedented times feels like an understatement.

The outbreak of COVID-19 has made it essential to change how we work to continue supporting our clients, tenants, and potential tenants while keeping our community safe.

As per Government of Canada guidelines, our team is working remotely and will continue to do so over the next few weeks as a recommended measure of precaution and safety for everyone's wellbeing.

As always, we are:

Available to our clients: During normal business hours, we are here to assist with any questions or concerns. Owners' online Bodewell Accounts continue to be the most convenient way for owners to access up to date property-specific information and accounting.

Available to our tenants: During normal business hours, we are available for property related questions or concerns. For the most efficient service, any service requests should be registered through each tenant's online Bodewell Account. Our 24/7 tenant emergency lines remain open for all tenants in the event that they experience a rental related emergency that endangers their personal property or their rental unit/home. Emergency items will be attended to immediately, while non-urgent maintenance items may be deferred, per public health guidelines.

Accommodating potential tenants: As housing is an essential need, we are available for applicants looking to rent one of our properties. Until further notice, we will no longer offer one-on-one scheduled property viewings. Instead, we are working to create guided videos and are temporarily amending our vetting and interview process to protect you, prospective tenants, and our staff.

I can personally assure you that the team at Bodewell are working with safety and precaution in all we do. Keeping our employees and their families, communities, clients, and tenants safe is our top priority.

We are in this together and are committed to doing our part to help ensure we all stay well, live well and do well.

Sincerely,



Donald Mackenzie
PRESIDENT & CEO